

Noopur Raval

Curriculum Vitae //August 2016

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EDUCATION

2014. Ph.D in Informatics (ongoing) (GPA – 3.84)

University of California, Irvine

Research Interests: *Digital labor, Future of Work, Maker cultures and citizenship*

Advised by Dr Paul Dourish

2012. M.Phil in Cinema Studies

Jawaharlal Nehru University, New Delhi

Dissertation title: *Staging the media sensorium: Mapping religion, politics and the new media scandal.*

Advised by Dr Ranjani Mazumdar

2010. M.A. in Arts & Aesthetics

Jawaharlal Nehru University, New Delhi

Research areas: Visual Arts, Theatre and Performance, Cinema Studies

2007. B.A. w/ triple majors (Literature, Media Studies, Psychology)

Christ University, Bangalore

PROFESSIONAL EXPERIENCE

Microsoft Research - Bangalore, India

Research Intern – Technology for Emerging Markets (June – November 2016)

Studied multiple forms of ridesharing prevalent within Bangalore city, both app-mediated and others.

Mentored by Dr Jacki O'Neill

XRCI (Xerox Research Center, India) - Bangalore, India

Research Intern - Human Computer Interactions (June - September 2015)

Worked in the Human Interactions Group to study social Q&A and information search behaviors on Facebook Groups. Mentored by Dr Preeti Mudliar

Commons Machinery - Gothenburg, Sweden

Community Manager (January 2014 - July 2014)

Managed internal and external communications, created material to generate public awareness about CC licensing, metadata standards and attribution

Center for Internet & Society, Bangalore - Bangalore, India

Program Manager, Access to Knowledge (September 2012 - March 2013)

Conducting Wikipedia editing workshops for 16 Indic language communities, training STEM students to use Indic keyboards, blogging stories from Indic Wikipedia initiatives

Wikimedia Foundation, India Program - New Delhi, India

Consultant, Communications (February 2012 - August 2012)

Developed a national communications strategy for internal and external communications for Indic and English Wikipedians in India

Center for Internet & Society, Bangalore

Intern (June - July 2011)

Conducted and reported on a trend survey of technology use among policy actors (collaborative project with IDS, Sussex) Reviewed over 600 appeals under the Right to Information Act (RTI) and produced blog posts on the state of data privacy in India

SCHOLARSHIPS, HONORS & AWARDS

Berkman-Klein Center Affiliate 2016

Selected to attend Digital Labor workshop at AoIR 2016 in Berlin, Germany

Received AGS Travel Grant to attend 4S/EASST 2016 in Barcelona, Spain

Received AGS Travel Grant to attend CSCW 2016

Advisor, The Ada Initiative, 2014

Winner, Global Outlook::Digital Humanities Essay Prize, 2013

PUBLICATIONS

Raval, N. and Dourish P. Standing Out from the Crowd: Emotional Labor, Body Labor, and Temporal Labor in Ridesharing *Proc. CSCW 2016, San Francisco, Feb 27-March 2, 2016*

Raval, N. (2014) The encyclopedia must fail! – Notes on queering Wikipedia. *Ada: A Journal of Gender, New Media, and Technology*, No.5. doi:10.7264/N37W69GC

OTHER WRITING

Raval, N. 'This is how a group of local techies are hacking Nashik's Kumbh Mela' *Hindustan Times July 22, 2015*

<http://www.hindustantimes.com/tech/this-is-how-a-group-of-local-techie-are-hacking-nashik-s-kumbh-mela/story-YndcZfd1CS2A5mMcxObu5L.html>

Raval, N. 'When everything can be leaked, whither digital literacy?' *The Indian Express, August 2015*

<http://indianexpress.com/article/blogs/where-everything-can-be-leaked-whither-digital-literacy/>

Raval, N. 'Digital labourers: A dedicated workforce poorly treated by app companies' *The Indian Express, September, 2015*

<http://indianexpress.com/article/blogs/digital-labourers-a-dedicated-workforce-poorly-treated-by-app-companies/>

Raval, N. 'Change your Facebook Profile Picture to get colonized' *The Indian Express, September 29, 2015*

<http://indianexpress.com/article/blogs/change-your-facebook-profile-picture-to-get-colonized/>

Raval, N. 'Meet the trainers helping Uber drivers boost their ratings' *Networker Media, May 11, 2015*

<http://networkermedia.com/2015/05/11/meet-the-trainers-helping-uber-drivers-boost-ratings/>